

PAN #

Office:

Dr. Name:

**IDOC** 877.388.4362  
DENTAL LAB, INC. 1097 N. Batavia St.  
Orange, CA 92867

Male / Female

Patient Name:

Sent Date:

Due Date:

LAB USE ONLY

Tooth #

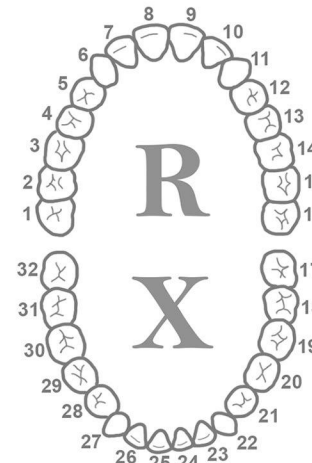
Product

Final Shade

\*Please include the type of shade guide

Stump Shade

\*REQUIRED for all ceramics



SIGNATURE \_\_\_\_\_ DR. LICENSE # \_\_\_\_\_ NET 20 DAYS. 2% SURCHARGE OVER 30 DAYS. CUSTOMER AGREES TO COMPANY POLICY AS STATED ON REVERSE

**FIXED**

- DIE TRIM 3 DAYS
- METAL TRY-IN 5 DAYS
- BISQUE TRY-IN 7 DAYS
- FINISH 7 DAYS

CONTACT:  TIGHT  MEDIUM  LIGHT  
OCC. BITE  TIGHT  MEDIUM  LIGHT

IF NO OCCLUSAL CLEARANCE:

- Metal Occ. / Island  Reduction Coping
- Spot Opposing  Call Dr.

OCCLUSAL STAINING:

- NONE  LIGHT  MEDIUM  DARK

- PORCELAIN BUCCAL MARGIN 90 degree shoulder required
- NO METAL SHOWING (DEFAULT)
- METAL COLLAR LINGUAL
- METAL OCCLUSAL EXCL. BUCCAL CUSP
- METAL OCCLUSAL INCL. BUCCAL CUSP
- 1/4 METAL LINGUAL  3/4 METAL LINGUAL

PONTIC



**MILLING SHOP**

All of our Fixed Milling Shop Products have a Lifetime Warranty

**CUSTOM ABUTMENT**

- TITANIUM
- SCREW RETAINED
- IDOC komplett - Implant crown of your choice, lab analog, lab screw, & custom abutment

**BEST VALUE!**

**FIXED HYBRID**

- TITANIUM + ACRYLIC
- FULL ZIRCONIA
- LOCATOR BAR (TITANIUM)
- LOCATOR

**OVERDENTURE**

**IMPLANTS** 12 DAYS

- GALAXY  e.max<sup>®</sup>  LAVA™  ZirStar (default)
- ZirStar X5  \*SEMI  \*WHITE HN  \*YELLOW HN
- \*PLUS GOLD CHARGE AT MARKET VALUE  NON PRECIOUS

**PORC. FUSED TO METAL** 7 DAYS

- \*WHITE HN (default)
- \*YELLOW HN
- SEMI PRECIOUS
- NON PRECIOUS
- FINISH W/ GOLD PLATING
- \*PLUS GOLD CHARGE AT MARKET VALUE

**INLAYS / ONLAYS** 6 DAYS

- e.max<sup>®</sup>
- COMPOSITE
- DIAGNOSTIC WAX UP**
- PLAIN WHITE

**FULL & PARTIAL DENTURES**

- DIGITAL DENTURE
- REGULAR FULL DENTURE
- ALL NATURAL FULL DENTURE
- REGULAR PARTIAL
- VALPLAST<sup>®</sup> / tcs<sup>®</sup> PARTIAL (METAL FREE)
- VALPLAST<sup>®</sup> / tcs<sup>®</sup> COMBO w/ METAL FRAME

**TRY-IN STAGE** (PREMIUM TEETH AVAILABLE)

- BITE BLOCK 5 DAYS
- FRAMEWORK 8 DAYS
- FRAME W/ WAX RIM 10 DAYS
- TEETH SET UP 6 DAYS
- RETRY-IN 5 DAYS
- FINISH 7 DAYS

**NIGHTGUARDS** 5 DAYS

- SOFT
- HARD
- BIOFLEX
- TMJ
- NTI

**MISCELLANEOUS**

- RELINE (HARD / SOFT) 5 DAYS
- REPAIR 3-4 DAYS
- BLEACHING TRAY 4 DAYS
- EMA<sup>®</sup> SLEEP APNEA DEVICE (ELASTIC MANDIBULAR ADVANCEMENT)
- CUSTOM TRAY 5 DAYS
- SURGICAL STENT 7 DAYS
- STAYPLATE 8 DAYS

WWW.IDODENTALLAB.COM

CERTIFIED DENTAL LABORATORIES





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Orange, CA 92867

### IN-LAB WORKING TIMES (Shipping not included)

Please allow for the full working time on each type of product in the case. Working times do NOT include Weekends or Holidays. Rush Services available on most products, but must be pre-scheduled.

### FIXED

Crowns & Bridges—7 Business Days  
Inlays / Onlays—6 Business Days  
Full Cast—4 Business Days  
Implants\*—12 Business Days  
\*Design fee may apply, depending on the case.

### REMOVABLES

Wax Try In—5 Business Days  
Wax & Frame Try In—10 Business Days  
Teeth Try In—6 Business Days  
Process to Finish—6 Business Days  
Stayplates (4 teeth, 2 clasps)—8 Business Days

### Miscellaneous

Perfect Temps—6 Business Days  
Diagnostic Wax Up—5 Business Days  
Shade Change—2-4 Business Days  
Add Porcelain—2-4 Business Days  
**Rush Service Available**

## IDOC DENTAL LAB, INC. TERMS & POLICIES

**TERMS:** All accounts are payable within 20 days of statement date. Accounts not paid within the stated terms will be subject to C.O.D. status and a late charge of 2% of the unpaid balance.

### WHAT IS COVERED:

**FIXED: 5 YEARS** - As long as all instructions are followed on the invoice, restoration or prep is not changed or damaged in any way, & restoration/crown is returned to the lab upon remake request.

**VENEERS: 2 YEARS** - As long as all instructions are followed on the invoice, restoration or prep is not changed or damaged, & restoration is returned to the lab upon remake request.

**REMOVABLES: 6 MONTHS** - As long as all instructions are followed on the invoice. Restoration or prep is not changed or damaged in any way.

When a dentist requests remanufacture of a product, the dentist agrees to resubmit all original goods including, but not limited to; original impressions, models, and restorations. IDOC must have the original goods to assess possible restoration replacement or repair costs to the dentist and to determine if the original product is repairable or if it is necessary to remanufacture. Failure to reasonably notify and return products within 10 business days after receipt of product to IDOC DENTAL LAB shall constitute acceptance.

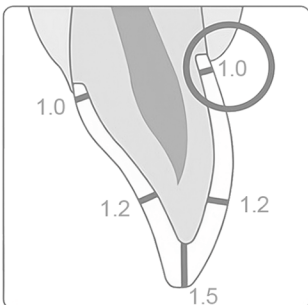
### WHAT IS NOT COVERED:

The warranty is void if a case comes back for a remake, but IDOC Dental Lab. previously contacted the doctor or assistant about an issue, and was instructed to proceed. Please review the Remake Policy provided with your contract.

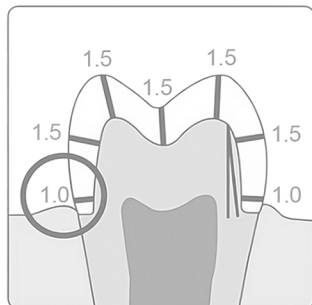
**IDOC Policy:** Exceptions to warranty: Doctor reviewed and guaranteed the case, doctor trimmed the margins, IDOC informed Dr. of marginal/fit issues & Dr. instructs them to proceed anyway, Dr. requests a different product than the original case, the restoration fits on the model but not in the patient's mouth (reviews will be made to determine if there was a model or impression discrepancy), restoration was not returned to IDOC (credit will be given when the restoration is returned, percentage of credit depends on review and circumstance), if the restoration is returned for fit issues and the restoration was previously sent for try-in and approved by the office. All redo cases must have REDO or some variation of the word written on the lab slip to indicate that we have done the case before, otherwise, it will be treated as a new case. (You can request a copy of the full policy from the IDOC Customer Service Department)

## PREPARATION GUIDELINES

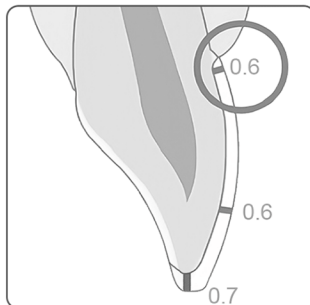
### ANTERIOR



### POSTERIOR

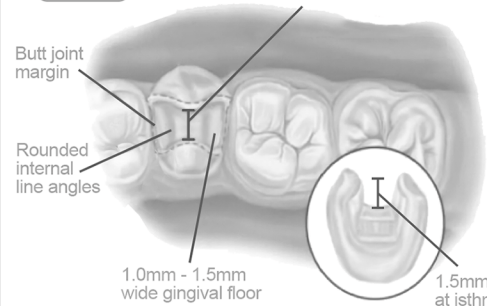


### VENEER



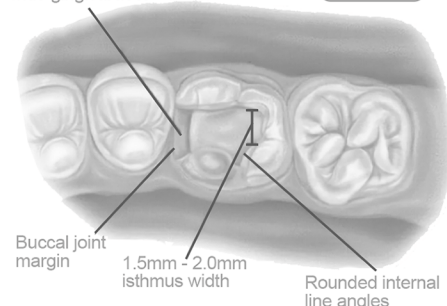
### INLAY

1.5mm - 2.0mm isthmus width



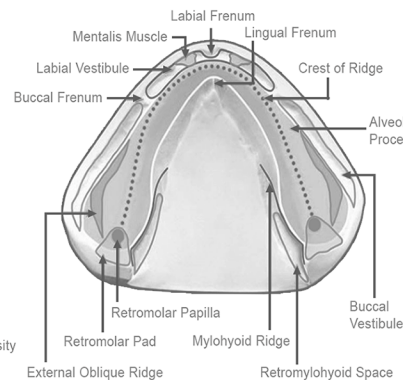
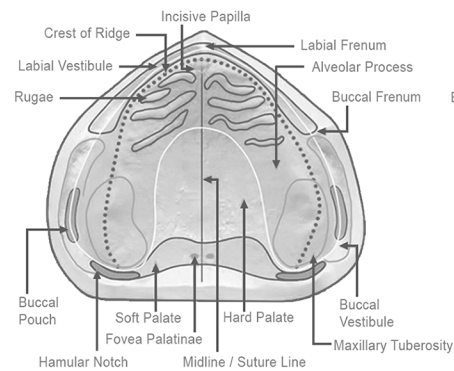
1.0mm - 1.5mm wide gingival floor

### ONLAY



## DENTURE LANDMARKS

Please capture at least five landmarks per arch. Any less may result in an inferior appliance



### Maxilla:

Buccal/Labial Vestibule  
Rugae  
Tuberosity  
Hamular Notch  
Full Palate

### Mandible:

Buccal/Labial Vestibule  
Crest of the Ridge  
Labial/Lingual Frenum  
Retromolar Pads  
External Oblique Ridge